

## **TIMBER STATEMENT**

### **DUE TO THE EXTREMELY LIMITED AVAILABILITY OF LIGNUM VITAE ALL SETS TURNED FROM THIS TIMBER WILL BE SOLD ON AN AS SEEN BASIS**

We source our timber for Skittle Balls and Skittle Pins from legitimate sources; whilst we endeavour to select and purchase timber of the highest quality, wood is an organic material and there is always the risk that the material is not to the quality we would like.

In order to help preserve them we advise that you store them in a Cool and Dry Location and treat the Skittle Balls with French Polish or Linseed Oil and Skittle Pins with Linseed Oil every year or two.

The game of Skittles is extremely abusive; your equipment will suffer from wear and tear during usage. Some teams appear to expect their equipment to remain in perfect condition; at the sign of the slightest mark they believe it is faulty and look for a replacement, this is not necessarily the case. We are therefore unable to guarantee that we can replace any items.

If a problem arises during the first few instances of play, please **STOP** using immediately and advise us as a matter of urgency, sending photos of the issues. If the problem is clearly due to a fault in the timber or workmanship we will look at replacement.

Please note if we are contacted over two months after initial delivery the possibility of replacement is extremely low; even if the items have not been used; as we cannot guarantee how the items have been stored.

Due to the nature of the alley we will not offer replacements of wooden equipment on skittle alleys that are concrete.

Please note replacements are not offered on Reconditioned items or Sets on Special Offer – these are sold on an As Seen Basis.

If you require any further information please feel free to contact us either by email at or by telephone.